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APPLICATION NO.	F	ILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/756,471		01/08/2001	Alasdhair Campbell	800431	800431 7317	
27964	7590	02/11/2004		EXAM	EXAMINER	
HITT GAIN			CHOW, MING			
P.O. BOX 83 RICHARDS		75083		ART UNIT PAPER NUMBER		
	,			2645	.7	
				DATE MAILED: 02/11/2004	,	

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)	
•		Applicant(s)	
Office Action Comments	09/756,471	CAMPBELL ET AL.	
Office Action Summary	Examiner	Art Unit	
	Ming Chow	2645	- <u>-</u>
The MAILING DATE of this communication a Period for Reply	appears on the cover sheet	with the correspondence addre	ss
A SHORTENED STATUTORY PERIOD FOR REF THE MAILING DATE OF THIS COMMUNICATION - Extensions of time may be available under the provisions of 37 CFR after SIX (6) MONTHS from the mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a i - If NO period for reply is specified above, the maximum statutory peri - Failure to reply within the set or extended period for reply will, by sta - Any reply received by the Office later than three months after the ma earned patent term adjustment. See 37 CFR 1.704(b). Status	N. 1.136(a). In no event, however, may reply within the statutory minimum of iod will apply and will expire SIX (6) N tute, cause the application to become	y a reply be timely filed thirty (30) days will be considered timely. MONTHS from the mailing date of this commuse ABANDONED (35 U.S.C. § 133).	unication.
1) Responsive to communication(s) filed on <u>08</u>	3 January 2001.		
2a) This action is FINAL . 2b) Th	nis action is non-final.		
3) Since this application is in condition for allow closed in accordance with the practice under			erits is
Disposition of Claims			
4a) Of the above claim(s) is/are withd 5) Claim(s) is/are allowed. 6) Claim(s) is/are rejected. 7) Claim(s) is/are objected to. 8) Claim(s) <u>1-37</u> are subject to restriction and/o			
Application Papers			
9) The specification is objected to by the Examination The drawing(s) filed on is/are: a) and a Applicant may not request that any objection to the Replacement drawing sheet(s) including the correction of the correction o	accepted or b) objected he drawing(s) be held in abe rection is required if the draw	yance. See 37 CFR 1.85(a). ing(s) is objected to. See 37 CFR 1	
Priority under 35 U.S.C. §§ 119 and 120			
12) Acknowledgment is made of a claim for fore a) All b) Some * c) None of: 1. Certified copies of the priority docume 2. Certified copies of the priority docume 3. Copies of the certified copies of the priority docume 3. Acknowledgment is made of a claim for dome since a specific reference was included in the 37 CFR 1.78. a) The translation of the foreign language of the priority document is made of a claim for dome since a specific reference was included in the since a specific reference was included in the since a specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the first sentence of the specific reference was included in the specific reference was included	ents have been received in riority documents have been received in riority documents have been (PCT Rule 17.2(a)). It ist of the certified copies restic priority under 35 U.S. first sentence of the speciprovisional application has estic priority under 35 U.S.	n Application No en received in this National Stanot received. C. § 119(e) (to a provisional application or in an Application Data been received. C. §§ 120 and/or 121 since a specific specific at the specific spe	plication) ta Sheet. pecific
Attachment(s)			
 Notice of References Cited (PTO-892) Notice of Draftsperson's Patent Drawing Review (PTO-948) Information Disclosure Statement(s) (PTO-1449) Paper No(s 	5) Notice	w Summary (PTO-413) Paper No(s) of Informal Patent Application (PTO-152	

Application/Control Number: 09/756,471

Art Unit: 2645

Election/Restrictions

- 1. Restriction to one of the following inventions is required under 35 U.S.C. 121:
 - Claims 1-16, drawn to a system of call distribution to operator, classified in class
 379, subclass 232.
 - II. Claims 17-35, 37, drawn to a method of call connection by trunk group, classified in class 379, subclass 232.
 - III. Claims 36, drawn to an inter-program communication for event handling or event notification.
- 2. Inventions I, II, and III are related as combination and subcombination. Inventions in this relationship are distinct if it can be shown that (1) the combination as claimed does not require the particulars of the subcombination as claimed for patentability, and (2) that the subcombination has utility by itself or in other combinations (MPEP § 806.05(c)). In the instant case, the combination as claimed does not require the particulars of the subcombination as claimed because invention I recites speech recognition, invention II recites the utility of trunk allocation with a specific procedure as claimed in claim 33, invention III bears utilities of accepting and identifying media event and media attributes. Those three limitations have their own patentability. Also, the speech recognition, trunk allocation and media identification are all have their own utility.

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Because these inventions are distinct for the reasons given above and have acquired a separate status in the art as shown by their different classification, restriction for examination purposes as indicated is proper.

3. A telephone call was made to Ms. Marilyn (972-480-8800) on 1-28-04 to request an oral election to the above restriction requirement, but did not result in an election being made.

4. Applicant is advised that the reply to this requirement to be completed must include an election of the invention to be examined even though the requirement be traversed (37 CFR 1.143).

5. Any inquiry concerning this application and office action should be directed to the examiner Ming Chow whose telephone number is (703) 305-4817. The examiner can normally be reached on Monday through Friday from 8:30 am to 5 pm. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang, can be reached on (703) 305-4895. Any inquiry of a general mature or relating to the status of this application or proceeding should be directed to the Customer Service whose telephone number is (703) 306-0377. Any response to this action should be mailed to:

Commissioner of Patents and Trademarks

Washington, D.C. 20231

Or faxed to Central FAX Number 703-872-9306.

Application/Control Number: 09/756,471

Art Unit: 2645

Patent Examiner

Art Unit 2645

Ming Chow



FAN TSANG BUPFRY'SORY PATENT EXAMINER TECHNOLOGY CENTER 2600